

TERMS OF RESERVATION IN CAMPING SYSMÄ

Reservation and confirmation

When making a reservation, name, contact information (living address, phone number and e-mail address) and arrival and departure dates need to be given. The reservation is confirmed either orally, in written or by e-mail. With high season dates we also require reservation fee to be fully paid for the reservation to be confirmed.

Payments

Reservations made through the online service are payable at the time of booking, other bookings usually on site upon check-in. Reservation fees are to be paid beforehand.

Check-in

Accommodation can be accessed from 14.00 on the day of arrival. The accommodation will be held reserved until 20.00; arrival after this

Check-out

The check-out time is by 12.00 on the day of departure. The accommodation is to be released in the condition it was upon arrival. In other cases, the 90€ cleaning fee will be charged. Please notice that all accommodations are non-smoking, so smoking inside any accommodation is forbidden.

Cancellation policy and paybacks

With cancellations made at least three (3) days prior to the reservation time no fees will be charged and possible payments will be refunded. Reservations without cancellation or cancellations made within three (3) days of arrival will incur a fee of 50% of the total cost of the reservation.

Please note that we charge 2€ of accounting costs with paybacks.

High season dates

Our high season dates are midsummer and Uotinpäivät (the last weekend of July). In these times the cancellation time is seven (7) days instead of three (3).

For high season dates we have a reservation fee, which will be deducted from the total price of the reservation. The reservation fee must be paid by the due date of the invoice to confirm the reservation. In case of cancellation, the reservation fee will be refunded according to cancellation time; if the cancellation is made less than seven (7) days before the date of reservation, we do not refund the reservation fee.