

CUSTOMER REGISTER DATA PROTECTION DOCUMENT

The privacy statement of the Camping Sysmä (Tmi Mian Matkailupalvelut) Customer Register

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Registry administrator

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Registry name

Camping Sysmä Customer Register

Purpose of processing personal data

The Customer Register is used to manage customer relationship upon check-in, to maintain a customer relationship and to communicate with the customer.

Data content of the register

The information content covers the following information received from the customer:

- Name and address of the person
- Name information of passengers
- As needed
 - Company name and ID
 - E-mail address and phone number
 - Postal, billing and banking contact details
 - Service and usage settings
 - Product and service order information
 - Other information provided by the customer for the services

The customer is responsible for the information to be correct and updating it as necessary. The data content includes history of offers, deals and related contacts. Information obtained from third parties may include credit information and other similar information provided by third parties as general business information services.

Regular sources of information

The customer register information is obtained through a customer relationship.

Disclosure

Billing information may be disclosed to payment service providers.

Information will not be disclosed to other third parties inside or outside the EU.

Information may be disclosed to the authorities if they submit a Finnish law request.

Registry protection and retention of personal data

We collect data in databases protected by firewalls and passwords. Databases and their backups are located in locked spaces and data is only available to certain pre-named persons.

Outdated and unnecessary data will be discarded in an appropriate manner. We only retain personal information as long as it is necessary for the purposes of processing personal data as defined in this privacy statement. Due to the obligations of the Accounting Act or other applicable law, information may need to be kept for longer than the above-mentioned period.

Right to revise, correct and delete information

In accordance with applicable data protection laws, individuals have the right to be informed about the processing of their personal data and to have access to their personal data in our register. A person is entitled to claim incorrect or inaccurate information to be corrected or the removal of personal data from our registers. A person is also entitled to withdraw consent and to object to the processing of their personal data insofar as the processing of personal data is based on consent, and require the processing of personal data to be restricted.

A written verification request must be sent to the person responsible for the registry.